

John A. Crumpton, D.M.D. P.A.

Practice Limited to Prosthodontics

Dear Patients,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are in place so that the care you receive is both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

You will see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. When you arrive at the office, we will take your temperature and ask those same questions again.
- At this time, our waiting room will be closed. You will be asked to call or text the office upon arrival. You will remain in your car

until we are ready to bring you in for screening and your appointment.

- If you have a mask, please wear it when entering the office.
- Upon entering the office, we will ask you to use hand sanitizer. It will be located in the reception area and operatories throughout the office.
- When you enter the operatory, patients will be asked to rinse with a peroxide oral rinse such as Peroxyl.
- At this time, to limit the number of people in the office, we ask that only the patient come into the office. Please let us know at check-in if you need us to make an exception. Exceptions will be limited to one parent, guardian, or caregiver.
- Appointments will be managed to allow for social distancing between patients. This means that you might be offered fewer options for scheduling your appointment.
- Due to the increased personal protective equipment that we are required to wear, the office temperature will be cooler than usual. We will no longer be able to offer blankets, IF YOU ARE COLD NATURED, PLEASE WEAR LONG SLEEVES, A JACKET, ETC.

During this unprecedented transition, we apologize for any inconvenience, and we appreciate your patience as we work through these new protocols together. We look forward to seeing you again, and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 864-297-8418 or visit our website [here](#).

Thank you for being our patient. We value your trust and loyalty, and look forward to welcoming back our patients, neighbors, and friends.

Sincerely,

Dr. John A. Crumpton and Team

